

Transforming HR with Agentic AI Orchestration

NTT ExC built YourNavi-QAI, an intelligent HR agent that automates internal inquiries, streamlines workflows, and delivers instant, context-aware support to employees. Powered by the Vantiq AI orchestration platform, it reduces manual workloads and works with the HR systems enterprises already have in place.

Automating HR Inquiries Across the Enterprise

Using the Vantiq platform, NTT ExC deployed AI agents that answer policy and benefits questions in seconds, route complex requests to the right team, and pull live answers from company-specific documents. Employees get instant self-service, and HR teams get their time back.



Key Results

24/7

Always-on employee support

Enterprise-scale

Secure automation across thousands of employees

Real-time

AI-powered answers to employee inquiries

Why NTT ExC Chose Vantiq

Built for real-time orchestration

Vantiq's event-driven architecture connects employees, HR systems, and AI models in one platform, so inquiries get answered the moment they come in.

Works with existing systems

Vantiq integrates with the HR tools enterprises already run, eliminating the cost and risk of replacing legacy platforms.

Secure and enterprise-ready

Role-based access, privacy filters, and enterprise-grade safeguards protect sensitive HR data as automation scales across the organization.

"YourNavi-QAI, powered by Vantiq, is not just another chatbot. It's an adaptive HR intelligence layer that evolves with the organization."

—Executive, NTT ExC

About NTT ExC

NTT ExC delivers digital transformation services that help global enterprises modernize operations, automate workflows, and adopt AI at scale. YourNavi-QAI is its flagship HR automation product, built to bring real-time intelligence into the most repetitive parts of enterprise HR.



The Challenge

Enterprise HR teams spend thousands of hours every year answering the same questions about policies, benefits, and PTO. Information sits in siloed systems, employees wait for answers, and HR staff lose time to repetitive work that should be automated. As hybrid workforces grew and policies kept changing, legacy HR tools could not keep up, and replacing them was not an option.

Key Solution Capabilities

GenAI-Powered Inquiry Handling

Large language models deliver personalized answers, policy lookups, and recommended actions in real time, directly to the employee who asked.



Company-Specific Context

Retrieval-Augmented Generation pulls answers from internal documents and past interactions, so responses reflect the organization's actual policies and history.



Intelligent Workflow Routing

The platform connects employees, systems, and AI to resolve inquiries instantly or route them to the right human when needed.



Enterprise-Grade Security

Role-based access, privacy filters, and compliance safeguards protect sensitive HR data as automation scales across thousands of employees.



Built for What Comes Next

HR inquiry automation is the first workflow live on the platform. NTT ExC is now extending YourNavi-QAI into broader enterprise functions, with the same VantIQ foundation supporting new integrations, new AI agents, and new business processes as customer needs evolve.

See how real-time orchestration and AI-driven automation can transform your operations.

Schedule a live demonstration and discover what's possible.

Visit www.vantiq.com