

User Guide

About

Vantiq Community Portal is a hub where Vantiq stakeholders, including our customers, partners and employees, achieve success with Vantiq by attending training courses, interacting on discussion forums, and acquiring knowledge & resources provided by Vantiq.

Key Benefits

- ▶ On Demand **Training** and **Certifications** for Sales and Developers
- ▶ Access Vantiq **Resources** & **Materials**
- ▶ Ask **Questions** and **Interact** with Experts on Forums
- ▶ Submit Feature **Requests** and Roadmap **Ideas**
- ▶ **Free** of Charge

This guide provides instructions on how to make the most of the Vantiq Community Portal. For any clarifications on this document or for questions about the Vantiq Community Portal please contact the Vantiq Community team at community@vantiq.com.

ACCESS & REGISTRATION

Partner and Customer Access

To access all features of the Vantiq Community Portal, you must be a licensed partner with Vantiq. Once your organization officially partners with Vantiq, you can use your business email to **self-register** by following the steps below.

1. Visit community.vantiq.com
2. Under **REGISTER** tab, fill out the form with your information. Please make sure to use your business email
3. Click "**Register**"
4. A validation email with a confirmation link will be delivered to your email address. Click on the link to finalize your registration. Please contact us if you have any trouble registering or receiving the validation email.

Guest Access

If you register to the Community Portal without a Vantiq partner/customer domain address, you will be registered as a Guest. Guests can still take limited courses on Vantiq Academy and view the Discussion Forums. If you want full access to the Community Portal, your organization must be a fully licensed Vantiq Partner. Learn more about becoming a partner at vantiq.com/partner-program/

SEARCH & LANGUAGES

Use the **Search Bar** at the top of each Community Portal section to look for information and resources within that section.

- ▶ Type the keywords you want to search in the search bar. You will see a list of results to choose from. Scroll down to see more results.
- ▶ Filter the results by clicking the drop-down arrow and choose the type of resource you want to see.
- ▶ Search for resources written in local languages by typing [日本語], [中文] or [Español] in the search bar. You can view the Community Portal in different languages by using the **Language Toggle**, located on the right of the search bar.

Community Portal Contents



Learn - Vantiq Academy

Vantiq Academy offers a growing catalogue of courses, webinars, and workshops with different learning paths and levels of expertise so that you can learn everything you need to know about Vantiq.

On-Demand Training

You can take Vantiq courses online, both Technical and Sales - from foundational to advanced - anytime and anywhere you want, free of charge. They can be accessed via the Vantiq Academy section on the Vantiq Community Portal. When the courses are completed, you will receive a Vantiq Certification including a badge to showcase on your LinkedIn or other network.

- ▶ Vantiq Developer Certifications Courses
- ▶ Vantiq Sales Certifications Courses
- ▶ Vantiq Accelerator Course
- ▶ How-to Videos, Advanced Trainings
- ▶ More courses under-development

Take courses at community.vantiq.com/ondemand/

Instructor-Led Training

We offer a 3-day application developers' course as well as a 2-day advanced training course. Learn more at community.vantiq.com/inperson/

Live Webinars

Check out upcoming live webinars or watch previously recorded videos about product releases, use case demos, and sales support. You can also interact live with Vantiq experts at regularly scheduled webinars including new product release tours, advanced feature demos, and case studies. See all webinars at community.vantiq.com/webinars/



Explore - Knowledge Centers

Resource Center is a digital library containing all Vantiq related materials you might need.

- View Featured Content
- Explore content folders
- Favorite (★) files for easy access
- Click file name to view more
- Click icon or **Download** button to download files

Sales Center is the All-in-one place to access Sales-related materials.

- ▶ Sales Presentations & Collateral
- ▶ Use Cases & Testimonials
- ▶ Events & Partner Marketing
- ▶ Corporate Assets & Templates
- ▶ Product Information
- ▶ Sales & Field Enablement

Developer Center is where you can explore all of Vantiq's Technical materials.

- ▶ Technical Documents
- ▶ Training and Tutorials
- ▶ Platform & Use Case Demo
- ▶ Sample Apps and Templates
- ▶ Blueprints, Accelerators
- ▶ Contributions, Extension Sources



Interact - Discussion Forums & Ideas Portal

Discussion Forums

The Vantiq forums are peer-to-peer knowledge centers where every member of the Vantiq Community can interact with one another, exchange ideas, and get support on various topics.

- Create a topic or question.
- Favorite or subscribe to a topic to receive updates about the topic.
- Reply to a topic and engage in discussions.

Ideas Portal

The Ideas Portal is where Vantiq Partners can submit, view and vote for ideas to improve our product. Visit vantiq.ideas.aha.io/ to access and register.

- See ideas by time updated, trend and popularity.
- Add a new idea.
- Comment on an idea.



Community Portal Help: Visit community.vantiq.com/help/ or contact us at community@vantiq.com for any support, questions, or feedback.